WIAPS BRAND GUIDELINES 2021



WIAPS CERTIFICATION MARKS - BRAND GUIDANCE AND TERMS AND CONDITIONS OF USE

CERTIFICATION MARKS, TRADEMARK AND LOGOS

1. The Water Industry Approved Plumbers' Scheme (WIAPS) has five certification marks that are registered under the Trade Marks Acts 1994. These WIAPS logos are described below.

2. Water Regs UK Limited (water Regs UK) owns the WIAPS logos set out below and reserves all rights to them.

3. Water Regs UK reserves the right to monitor any use made of its certification marks, trademarks and logos.

4. The WIAPS Logo(s) indicates that the UK water industry have approved the individual detailed in the WIAPS Register as described in the current WIAPS terms of approval.

CONDITIONS OF USE – WIAPS LOGO

5. There are five different types of certification mark, set out below. Approval holders may only use the specific WIAPS logo appropriate to their sector and make reference to an approval issued by WIAPS in respect of a specific business and individual provided the approval is, and remains valid.

- a. Water Industry Approved Plumber, Approval Holders are entitled to use the logo for certification mark 2541067, on their uniform, vehicle, website andpromotional literature. See conditions of use below.
- b. Water Industry Approved External Service, Approval Holders are entitled to use the logo for certification mark 2519245, on their uniform, vehicle, website and promotional literature. See conditions of use below.
- c. Water Industry Point of Use Water Coolers and Drinks Dispensers Approved Installers, Approval Holders are entitled to use the logo for certification mark 2541060, on their uniform, vehicle website and promotional literature. See conditions of use below.
- d. Water Industry Catering Approved Installer, Approval Holders are entitled touse the logo for certification mark 2541063, on their uniform, vehicle website and promotional literature. See conditions of use below.
- e. RPZ Testers, are entitled to use the logo for certification mark 3183209, on their uniform, vehicle website and promotional literature. See conditions of use below

6. Approval Holders are entitled to use the WIAPS Logo(s) on the uniform, vehicle, website and promotional literature.

7. In order for a business to use the WIAPS Logo(s), you must have at least one in five employees with a valid WIAPS approval. It must be possible for someone viewing the WIAPS Directory to check that your employees have at valid WIAPS approval one

8. Before using the WIAPS Logo(s), you must have signed and received permission in writing from Water Regs UK

CONDITIONS OF USE – GENERAL

9. If you intend to use the WIAPS Logo(s) on a web page, you must make sure that there is a minimum spacing of 25 pixels between each side of the certification mark or logo and other graphic or textual elements on the web page.

10. You must use the original WIAPS Logo(s).

11. You must acknowledge Water Regs UK's ownership of the WIAPS Certification Mark as a footer or alongside the WIAPS Logo(s). Copies of the 'Mark' are available on request for the purposes of producing artwork.

12. Where the WIAPS Logo(s) is used it must be replicated without adaptation or alteration, reproducing the logo in black and white as opposed to colour is permissible (including without limitation any resizing, stretching or cropping).

13. Where there are any legal and/or regulatory requirements about the WIAPS Logo(s), you must present the WIAPS Logo(s) in a way, which meets those requirements.

14. All references to the WIAPS Logo(s) must be truthful, fair and not misleading.

15. You must only use Water Regs UK approved logo artwork when using the WIAPS Logo(s).

DON'T's

16. Prior to an Approval being granted Applicants shall not use the WIAPS Logo(s) in any publication or suggest or imply any endorsement of a particular material by the Scheme either verbally, in writing or by any other means.

17. Once an approval expires, the WIAPS logo can no longer appear on the approval holders' uniform, vehicle, website and promotional literature or other stationery

18. You must not use screen prints to extract the WIAPS Logo(s).

19. You must not use the WIAPS Logo(s) to link to specific content, such asPDFs, except with Water Regs UK's prior written consent.

20. You must not incorporate WIAPS Logo(s) into your own product name, service names, trademarks, logos or company names.

21. You must not adopt trademarks or logos that are confusingly similar to the WIAPS Logo(s).

22. You must not use the WIAPS Logo(s) in a way that would affect the goodwill of Water Regs UK or its products or services.

23. You must not copy, store, republish or redistribute the WIAPS Logo(s), in whole or in part, for any commercial gain.

24. It is a condition of use that the mark shall not be used in any printed advertisement or printed publicity matter without indicating that it is a certification mark.

OUR NAMES

The Company's name is: Water Regs UK Limited.

Water Regs UK limited operates the Water Industry Approved Plumbers Scheme. The name may be shortened to WIAPS or WIA where necessary.

OUR LOGOS

The logos must always appear complete in this form. Where necessary the trademark icon should be used on all logos until they are fully registered where this must be replaced by the registered trademark icon.

The elements of the logos are at no point to be altered, rearranged, stretched or squeezed. All proportions must always remain constant.



These are the property, certification marks and trademarksof Water Regs UK Limited.

APPROVED

PLUMBER

X

APPROVED

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LOGO & CERTIFICATION MARKS CONDITIONS OF USE

Where any of the WIAPS Certification Mark is used it must be replicated without adaptation or alteration, reproducing the logo in black and white as opposed to colour is permissible (including without limitation any resizing, stretching or cropping).

You must not incorporate any element of any WIAPS logo or Certification Mark into your own product name, service names, trademarks, logos or company names.

You must not adopt trademarks or logos that are confusingly similar to any Water Regs UK, WRAS or WIAPS logo orCertification Mark.

It is a condition of use that any mark shall not be used in any printed advertisement or printed publicity matter without indicating that it is a certification mark. O ACME PLUMBERS LTD. ×



BLACK & WHITE

The full colour version of the logos should be used wherever possible. However, in cases of technical or budgetary constraints, black and white versions of the logos may be used.

COLOUR BACKGROUNDS

If the logos are used on a coloured background, the text is to be reversed to white.





CLEAR ZONE

The clear zone around the logos and certification marks must always be preserved. It protects the logo's integrity and gives it space to breathe.

If you intend to use any of the WIAPS Certification Marks on a web page, you must make sure that there's a minimum spacing of 25 pixels between each side of the certification mark or logo and other graphic or textual elements on the web page.



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SECTOR LOGOS

There are a range of sector logos which workalongside

the WIAPS logo.











The secondary logos must be arranged as shown below. None of the information is to be rearranged in any way. Please note WIAPS members are not permitted to use the WIAPS logo



APPROVED MEMBERS

When using the logos alongside a partner or affiliate logo, ensure the logos are of equal proportions and are either all full colour or all greyscale. Ensure that there is ample spacing around the logo and that the logos are aligned from the centre axis, making sure none appear more prominent than the rest.

ACME

ACME PLUMBERS LTD.

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WIA WIA



SUB-LOGO REPRODUCTION SIZES

In print, the minimum size of the logo is 25mm. This is essential to ensure the legibility of the approval text.



A4 50mm



A5 40mm



WATER INDUSTRY APPROVED PLUMBER Water Industry Approved Plumber, Approval Holders are entitled to use the logo for certification mark 2541067, on their uniform, vehicle, website and promotional literature.

Approval Holders are entitled to use the WIAPS Logo(s) on the uniform, vehicle, website and promotional literature.



LOGOS IN SITU

Below are some examples of general applications of the logos in situ as they are intended to be used.





TYPOGRAPHY

The corporate typeface for titles and subtitles is -

Din Medium all caps. This must be used for all internally and externally printed materials, including letters, memos, leaflets etc.

As a general rule, font size 20 should be used for document titles, size 14 for page titles and size 12 for section titles.

Arial Regular will be used for body copy in the majority of instances, using size 10 point as a maximum and should not exceed 80% - 85% black.

ONLINE & EMAIL

Arial Regular will be used for all online media and email correspondence.

TITLES TYPEFACE Din Medium

abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ 123456789

COPY TYPEFACE Arial Regular

abc def ghijk lmnopqrstuv wx yz ABCDEFGHIJKLMNOPQRSTUV WXYZ 123456789

LANGUAGE

Tone of voice within the brand is just as important as the way it looks. The tone of voice takes its cue from the brand values - 'Quality, Safety and Trust'. These should be the benchmark of every communication.

STYLE GUIDELINES

- Sub-heads should be used to break upinformation.
- Numbers should be written, i.e`one to ten'.
- Numerals should be used following this.
- Use'%', not'per cent'.
- Use 'and' rather than '&' (unless it is a company name, established abbreviation or part of a list).
- If using ellipsis, do not space before or between
- Use double quotation marks when quoting direct speech, single for indirect.

TONE OF VOICE

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Written copy should express sector authority and professionalism.

- Keep text simple and concise using short wordsand sentences where possible.
- Avoid abbreviations.
- Check and double-check for typos anderrors.
- Keep customers in mind at all times, ensuring that copy is easy to understand and sounds confident.
- Stay away from'wacky'or'quirky'language.
- Avoid unnecessary exclamation marks.
- Never use ALL CAPS in body copy.
- Do not use jargon in customer-facing copy.



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